

BLESSING NHAMOYEBONDE

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PERSONAL DETAILS

Nationality: Zimbabwean
Sex: Male
Date Of Birth: 19 August 1983
Language: English

EDUCATION

2004-2007	Midlands State University Bachelor of Science Computer Science Honours Degree
2006	University of Zimbabwe Certificate in Networking & Data Communication
2006	Macmaine School of Computing Diploma in Networking & PC Maintenance

PROFESSIONAL QUALIFICATIONS

- Cisco Certified Internetwork Professional (CCIP)
- Cisco Certified Network Associate (CCNA)
- Microsoft Certified I.T Prof. (MCITP:Server 2008 Administrator)
- Oracle Certified Associate (OCA) -9i/10g

EXPERIENCE

1. **Lead Solution Architect** (Jan 2010 -to date) Routing Solutions (Pty) Ltd

Duties

- Responsible for any operational & technical escalation from L1 engineers.
- Designing & configuring the Customers network to ensure the maximum uptime of their network.
- Ensure the day-to-day calls of all customers should be attended properly & closed towards

customer satisfaction.

- Provide the monthly SLA & Network Management Reports to the customer.
- Configuring and maintaining Cisco Firewall Pix 535, ASA-5510, ASA-5520 and Checkpoint R70 and Juniper SSG.
- Configuring VPN for remote users and providing authentication through Pre-shared key and RSA.
- RSA secure ID management.- 2 Factor Authentication.
- Working on Cisco Ironport C360 and M660 email device.
- Maintaining Symantec Anti Virus, HIPS and Personal Firewall.
- Designed and implemented network with ASA 5520 at Perimeter with Failover for enterprise security

2. I.T Network Consultant (June 2011 to date)
PACT Swaziland (USAID)

Duties

- Manage PACT's network infrastructure
- Advanced IP Routing including implementation of source based routing (iBGP, OSPF, RIPv2)
- Debugging and troubleshooting there ACCPAC System.
- All Hardware and software installations.
- Windows 2003 server administration, Microsoft Exchange 2007 administration and desktop support
- Responsible for handling technical cases on ticket system and keep tracking these problems during the whole resolving process.
- Provide technical support to users through remote and on-site trouble-shooting
- Developing, managing and testing back-up and recovery plans.
- installing and testing new versions of the database management system (DBMS)

3. Systems & Network Engineer (Feb 2009- April 2011)

Real Image Internet

Duties

- Oversee and Manage Real Image's Internal Systems and network infrastructure

- Provide monthly reports on network usage and system resource availability
- Network capacity planning and implementation
- Network Management using monitoring tools such as MRTG, Netflow, InterMapper etc
- Manage Traffic shaping systems and QoS technologies
- Onsite and offsite Corporate clients systems/network support
- Administration of various services including but not limited to DNS, FTP, HTTP and MTA's
- Firewall administration (Linux and Cisco-ASA) including Security audit reports
- Advanced IP Routing including implementation of source based routing (eBGP, iBGP, OSPF, RIPv2)
- Implementation and design of 802.1x Wireless Technologies
- 2nd Level Support (Corporate T1 links, VSAT, ADSL, Dial-up)
- Support and implementation of Value Add offerings-Surf Control, Trend, Accelerator, Sophos Anti-virus etc
- Management of current Linux, Cisco, SQL, Windows and Web Caching technologies and systems
- Windows Server 2003/2008 Administration-Active Directory Configurations, MS Network Infrastructure etc
- Liaising with Local Telecommunication Company for local and International circuits.

4. **Systems Administrator** (01 August 2008 – 31 October 2008)

CBZ Bank Limited

Duties

- Provide 2nd & 3rd level desktop support hands-on assistance and resolution internal Clients with varying technical background and aptitude.
- SAP suite solutions support.
- Consult management teams in regards to their specialized needs in desktop hardware and software support.
- Troubleshoot desktop applications problems while maintaining excellent customer service.
- Organize and process procurement

procedures in the acquisition of computer hardware and software per customer requests

- Involved in the VISA -Prime Ver.3 Upgrade Project doing Oracle 10g Database installations on the Prime Database and Online database (Running on Linux Red Hat O/S), Setup Client Access to the Prime Web Server and Postillion POSTCARD installations and Configurations.

5. **I.T Support** (01 September 2006 - 30 January 2007)

Interfin Merchant Bank Of Zimbabwe

Duties

- Installation, configuration and administration of Flexcube Banking System (Built on Oracle and SQL Technologies)
- Debugging and troubleshooting of the Flexcube System.
- All Hardware and software installations.
- Windows 2000 server administration and desktop support (windows 95/98/2000/XP/VISTA)

6. **I.T Support Technician** (Aug 2005 - Aug 2006)

People's Own Savings Bank (P.O.S.B)

Duties

- Installation and user support of the Core Banking System-iBanks running on SCO UNIX and applications supported by Informix Database Management System
- Administration ,maintenance and support of the Plus Point treasury management system, TPPI software (Interface for ATMs) running on Oracle8i and SQL database and desktop support (Windows 95/98/2000/XP)
- Configuration and maintenance of the Linux e-mail Server
- Network Support (LAN, WAN),received network problem calls from internal and external users located at POSB headquarters, branch offices

REFEREES

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